



simple powerful secure

Building and Empowering Residents of New York Leading the charge in providing resources for change

Building Better Communities for Harlem Residents Founded in 1989, Abyssinian Development Corporation is a not-for-profit comprehensive community and economic development corporation dedicated to building the human, social, and physical capital in Harlem. ADC addresses complex, interconnected challenges facing the Harlem community by increasing the availability of quality housing to people of diverse incomes, enhance the delivery of social services, particularly to the homeless, elderly, families and children. ADC has 3 locations and 130 users.

Challenge

The existing hosted system was unreliable and the support seemed to be “best effort”. The solution was also very expensive with hidden fees and hard to decipher billing. Abyssinian required a system that could be flexible with the changing landscape as well as being able to tie together all their locations while still providing local survivability in case of an outage.

Solution

sipIQ setup a private voice cloud and re-engineered the voice and data topology for Abyssinian. sipIQ delivered local nodes to each location, replaced the existing infrastructure with a voice ready network and implemented multiple levels of redundancy.

Result

sipIQ brought reliability and increased efficiency while cutting costs all around. By providing a better voice experience with no administrative overhead for Abyssinian, sipIQ’s managed service delivery has allowed for resource allocation in other much needed areas.



“ sipIQ supported us through every step of the challenging cut-over by giving us affordable, seamless, network connectivity and voice service in today’s constant changing environment. We never missed a call while providing consistent, fast and expert technical support. sipIQ is creative, dynamic, personable and smart”

– Quay Barnes-Johnson, Director of Information Technology



Mission:
Empower Harlem Residents to reach their goals and dreams!

